

# ► Collaboration at Crossrail — Appendix 1



## Interview Questions

1. How do you define collaboration?
2. Tell us about your best/most collaborative experience
3. Tell us about your worst/least collaborative experience
4. Thinking about your answer to Q2 (best) what do you think made it the best? (Probe: characteristics of individuals discussed)
5. Thinking about your answer to Q3 (worst) what do you think made it worst? (Probe: characteristics of individuals discussed)
6. Considering the infrastructure sector broadly, what do you think are the best enablers to collaboration? (Probe: individual behaviours in these)
7. Considering the infrastructure sector broadly, what do you think are the biggest barriers to collaboration? (Probe: individual behaviours in these)
8. Do you think it's possible to maintain collaboration throughout the project lifecycle?
9. How can we help individuals to maintain collaborative behaviour throughout the project lifecycle?
10. What drives the imperative (if there is one) to collaborate?
11. If you had a magic wand, what would you do to help individuals become more collaborative?
12. Who is your "Collaboration Hero"?
13. Have you perceived somebody becoming more collaborative in the way they work? If so what have you noticed them doing differently?